

## CONGRESS JOINT PROGRAM

### 01 November 2023 - Wednesday

12:00 – 24:00	Registration and Check-in
14:00 – 17:00	<b>COURSE -1 / EFFECTIVE PRESENTATION TECHNIQUES COURSE</b> <b>Educator: Assoc. Prof. Ali ARSLANOĞLU</b> , University of Health Sciences, Department of Health Management, Istanbul, TURKEY
18:30 – 19:30	Official Opening, Welcome Cocktail and Dinner
20:30 – 21:30	<b>COURSE -2 / IMMEDIATE AND FIRST AID (Basic Training) COURSE</b> <b>Educator: Medical Specialist Dr. Ayhan TABUR</b> - Gazi Yaşargil Education Research Hospital, Diyarbakır, TÜRKİYE

### 02 November 2023 - Thursday

09:00 – 10:00 Hall-1	<b>OFFICIAL OPENING CEREMONY (Joint Conference)</b>  <b>Prof. Dr. Allen C. MEADORS</b> , Co-Chair, Emeritus Chancellor, University of North Carolina at Pembroke, <b>UNITED STATES OF AMERICA</b>  <b>Prof. Dr. Rashid bin KHALFAN AL ABRI</b> , World Health Organization, Head of Cooperation Center for Quality and Patient Safety, Head of Department of Otorhinolaryngology and Medical Education and Information, Sultan Qaboos University Faculty of Medicine, <b>SULTANATE OF OMAN</b>  <b>Prof. Dr. Ali M Al-SHEHRI</b> , MD, FRCGP, MFPH, ACHE, Saudi Arabia Public Health Association President, Chairman of Public and Environment Health Department, University Health Center Director, King Saud bin Abdulaziz University for Health Sciences, Consultant Family Medicine, KAMC-RD, Emory University Adjunct Professor, Global Health Department, <b>U.S.A, SAUDI ARABIA</b>  <b>Prof. Dr. Donald A. DONAHUE</b> , University of Maryland Baltimore, President of the World Association for Disaster and Emergency Medicine, <b>UNITED STATES OF AMERICA</b>  <b>Prof. Dr. Seval AKGÜN, Congress Chair</b> , President of Health Care Academicians Society, Chief Quality Officer, Director, Employee and Environmental Departments, Professor of Public Health and Medicine, Başkent University Hospitals Network TURKEY, Adjunct Professor, University of North Carolina- Pembroke, <b>USA</b>	
	10:00 – 11:15 Joint Conference Hall-1	<b>Conference 1 = EMERGENCY AND DISASTER MANAGEMENT IN HEALTHCARE, THE CONSEQUENCES OF DISASTERS ON PUBLIC HEALTH</b>  <b>Conference 2 = DISASTER AND ENVIRONMENT MANAGEMENT IN HEALTHCARE</b>
	Chair	<b>Prof. Dr. Donald A. DONAHUE</b> , University of Maryland Baltimore, President of the World Association for Disaster and Emergency Medicine, <b>UNITED STATES OF AMERICA</b>
	Speakers	<b>The Question is not "If" but "When"- Preparedness and Disaster Risk Reductions: An Operational Imperative</b> <b>Prof. Dr. Donald A. DONAHUE</b> , University of Maryland Baltimore, President of the World Association for Disaster and Emergency Medicine, <b>UNITED STATES OF AMERICA</b>  <b>Public Health Consequences of the Devastating Earthquake in Southeastern Turkey</b> <b>Prof. Dr. Seval AKGÜN, Congress Chair</b> , President of Health Care Academicians Society, Chief Quality Officer, Director, Employee and Environmental Departments, Professor of Public Health and Medicine, Başkent University Hospitals Network TURKEY, Adjunct Professor, University of North Carolina- Pembroke, <b>USA</b>  <b>Leadership in Emergency Preparedness in the Hospitals ONLINE</b> <b>Prof. Dr. Rashid bin KHALFAN AL ABRI</b> , World Health Organization, Head of Cooperation Center for Quality and Patient Safety, Head of Department of Otorhinolaryngology and Medical Education and Information, Sultan Qaboos University Faculty of Medicine, <b>SULTANATE OF OMAN</b>
	11:15 – 11:30	<b>Coffee Break</b>
11:30 – 12:30	<b>Conference 3 = INNOVATIVE PRACTICES IN HEALTHCARE INSTITUTIONS, THE RECONSTRUCTION OF HEALTHCARE FINANCING AND ITS PRESENTATION, THE ROLE OF QUALITY AND PATIENT SAFETY</b>	

<p>Joint Conference Hall-1</p>	<p><b>Conference 4 = POSSIBLE RISKS THAT DISASTER AND EMERGENCY CARE WORKERS MAY COME ACROSS/THE IMPORTANCE OF OCCUPATIONAL HEALTH AND SAFETY PRACTICES IN DISASTER MANAGEMENT</b></p>
<p>Chair</p>	<p><b>Prof. Dr. Seval AKGÜN, Congress Chair</b>, President of Health Care Academicians Society, Chief Quality Officer, Director, Employee and Environmental Departments, Professor of Public Health and Medicine, Başkent University Hospitals Network TURKEY, Adjunct Professor, University of North Carolina- Pembroke, <b>USA</b></p>
<p>Speakers</p>	<p><b>Reducing Catheter-Associated Urinary Tract Infection in High Dependency Unit: An Eighteen-Month Quality Improvement</b> <b>Dr. Waleed MAZI, MD</b>, Taif Directorate for Infection Prevention and Control, Taif, <b>SAUDI ARABIA</b></p> <p><b>Disasters – A Challenge for Healthcare Workers ONLINE</b> <b>Obradovic Z.</b>, Sljivo E, Ovcina A, Zilic A, Maestro D, Secic S, Cemic D University of Sarajevo Faculty of Health Studies, Sarajevo, <b>BOSNIA AND HERZEGOVINA</b></p> <p><b>Care for Older People – a global challenge ONLINE</b> <b>Prof. Dr. Ursula TRUMMER, MSc</b>, Director of the Center for Health and Migration, Vienna, <b>AUSTRIA</b></p> <p><b>Medical Point Gaziantep Hospital the Week of 6-13 February 2023 Process Evaluation</b> <b>Ezgi SALAR</b>, Medical Point Gaziantep Hospital, Gaziantep, <b>TURKEY</b> <b>Murat GÖK</b>, Medical Point Gaziantep Hospital, Gaziantep, <b>TURKEY</b></p>
<p>12:30 – 14:00</p>	<p><b>Lunch</b></p>
<p>14:00 – 15:15 Joint Conference Hall-1</p>	<p><b>Conference 5 = LEADERSHIP AND THE IMPORTANCE OF THE CHANGE MANAGEMENT SYSTEM, THE FUTURE OF HEALTHCARE SERVICE MANAGEMENT</b></p> <p><b>Conference 6 = RISK ANALYSIS AND RISK MANAGEMENT IN HEALTHCARE INSTITUTIONS</b></p>
<p>Chair</p>	<p><b>Prof. Dr. Seval AKGÜN, Congress Chair</b>, President of Health Care Academicians Society, Chief Quality Officer, Director, Employee and Environmental Departments, Professor of Public Health and Medicine, Başkent University Hospitals Network TURKEY, Adjunct Professor, University of North Carolina- Pembroke, <b>USA</b></p>
<p>Speakers</p>	<p><b>Prof. Dr. Ali M Al-SHEHRI</b>, MD, FRCGP, MFPH, ACHE, Saudi Arabia Public Health Association President, Chairman of Public and Environment Health Department, University Health Center Director, King Saud bin Abdulaziz University for Health Sciences, Consultant Family Medicine, KAMC-RD, Emory University Adjunct Professor, Global Health Department, <b>U.S.A, SAUDI ARABIA</b></p> <p><b>Risk Assessment to Risk Mitigation-Strategies of Risk Preparedness ONLINE</b> <b>Dr. Lubna MUSHTAQUE</b>, Hasta Güvenliği ve Kalite Güvence Departmanı, Indius Haataneleri, Karaçi, <b>PAKİSTAN</b></p> <p><b>Universal Health Coverage, Social determinants of Health, and Migration policies – the case of Irregular Migration ONLINE</b> <b>Prof. Dr. Ursula TRUMMER, MSc</b>, Director of the Center for Health and Migration, Vienna, <b>AUSTRIA</b></p>
<p>15:15 – 16:30 Joint Conference Hall-1</p>	<p><b>Conference 7 = THE TODAY AND TOMORROW OF HEALTH TOURISM</b></p> <p><b>Conference 8 = THE HEALTH OF HEALTHCARE WORKERS IN HEALTHCARE INSTITUTIONS – INTERNATIONAL EXPERIENCES</b></p>
<p>Chair</p>	<p><b>Prof. Dr. Seval AKGÜN, Congress Chair</b>, President of Health Care Academicians Society, Chief Quality Officer, Director, Employee and Environmental Departments, Professor of Public Health and Medicine, Başkent University Hospitals Network TURKEY, Adjunct Professor, University of North Carolina- Pembroke, <b>USA</b></p>
<p>Speakers</p>	<p><b>Employee Safety at Healthcare Facilities ONLINE</b> <b>Dr. Dina BAROUDI</b>, Ameos Health Network, <b>ALMANYA</b></p> <p><b>Past, Present Of Health Tourism And Avrasya Hospitals</b> <b>Dr. Özgür ÖZMEN</b> - Avrasya Hospitals Group Board Member, Lecturer, Istanbul, <b>TÜRKİYE</b></p> <p><b>Medical Tourism Development In The Post-Pandemic Period: Experience Of Kazakhstan ONLINE</b> <b>Kairat Kazbekov1</b>, Rustam Albayev1, Nasrulla Shanazarov1, Kuralay Assilbekova1, Kunduz Beisenova1, Adil Khan Akdauletov1 1 RSE “Medical Center Hospital of the President’s Affairs Administration of the Republic of Kazakhstan” on REU, Astana, <b>KAZAKHSTAN</b></p>
<p>16:30 – 16:45</p>	<p><b>Coffee Break</b></p>
<p>16:45 – 18:00 Joint Conference Hall-1</p>	<p><b>Conference 9 = STRUCTURAL REFORMS TO IMPROVE HEALTH CARE - CONTEMPORARY APPROACHES AND INNOVATIONS IN HEALTH FINANCE / STRATEGY DEVELOPMENT WITH REAL DATA, DIGITALIZATION OF MARKETING</b></p> <p><b>Conference 10 = HEALTH LEGISLATION AND ETHICS // MARKETING AND BRAND IN HEALTH CARE</b></p>
<p>Chair</p>	<p><b>Prof. Dr. H. Emre BURÇKİN</b>, IMBL University Honorary Professor, Consulta Co-Board President- President of Turkish-Italian Businessmen Association, <b>CYPRUS</b></p>

Speakers	<p><b><i>A Comparison Of Physician Payments In Turkey With Their International Counterparts: The Case Of A University Hospital</i></b> TAŞER Murat, Pamukkale University Hospitals, Hospital Manager, Denizli, TÜRKİYE <b><i>AKÇAY Gürbüz</i></b>, Pamukkale University Faculty of Medicine, Assoc. Prof. Dr., Denizli, TÜRKİYE</p> <p><b><i>Public Private Partnership Financing model within the scope of Financial Management in Hospitals</i></b> <b>ONLINE</b> <b><i>Assist. Prof. Dr. Bilal AK</i></b>, Health and Hospital Management, PPP and HIS Consultant, International Project Manager, TÜRKİYE</p> <p><b><i>Financial Management of Hospitals in Natural Disasters</i></b> <b><i>Sevinç GÜLTEN</i></b>, Adana City and Training Hospital, Administrative and Financial Services manager, Adana , TÜRKİYE</p> <p><b><i>Digital Marketing in Healthcare</i></b> <b><i>Assist. Prof. Dr. Semra BAYSAN</i></b>, Istanbul Rumeli University, Faculty of Health Sciences, Head of Health Management Department, İstanbul, TÜRKİYE</p> <p><b><i>Uzun Dönemli Bakım Sigortası</i></b> <b>ONLINE</b> <b><i>Meral SARI</i></b>, SDÜ – Süleyman Demirel Üniversitesi, Doktora Öğrencisi, Isparta, TÜRKİYE</p>
19:30 – 21:00	<b><i>Dinner</i></b>
21:00 – 23:00 Hall-1	<b>COURSE -3 / PEOPLE-CENTERED CARE EXCELLENCE CERTIFICATE PROGRAM AND LATEST UPDATES</b>
<b>EDUCATOR :</b>	<b><i>İlkay BAYLAM</i></b> , Planetree International, Deputy Director, Kocaeli, TÜRKİYE
<b>03 November 2023 - Friday</b>	
<b>CONCURRENT SESSIONS – 1</b>	
<b>HSY</b> 09:30 – 10:45 Hall-1	<b>PATIENT AND EMPLOYEE SAFETY, QUALITY, PATIENT SAFETY EXPERIENCES AND GAINS, PATIENT AND EMPLOYEE SAFETY CULTURE, CREATING VALUE IN HEALTH SYSTEMS, THE EFFECT OF QUALITY MANAGEMENT ON EMERGENCY DISASTER READINESS LEVELS</b>
Chair	<b><i>Dr. Özgür ÖZMEN</i></b> - Avrasya Hospitals Group Board Member, Lecturer, İstanbul, TÜRKİYE
Speakers	<p><b><i>Investigation Of The Patient Safety Culture Of Healthcare Workers in The Faculty Of Medicine Hospital</i></b> <b>ONLINE</b> <b><i>Selma GÜRKAN</i></b>, Quality Management Director, Maltepe University Faculty of Medicine Hospital, İstanbul Betül Demirci, Nurse, Maltepe University Faculty of Medicine Hospital, İSTANBUL</p> <p><b><i>Patient Safety Practices In Ankara Etlik City Hospital: Investigation Of Fall Source Factors In Patients Who Fall While Receiving Inpatient Physical Therapy And Rehabilitation Services</i></b> Küçük Mihran1, <b><i>Arman Neslihan1</i></b>, Adıgüzel Emre2, Sağlam Dursun Ali1, Güngörer Bülent1, Zengin Yalçındağ Ayşe1 1Ankara Etlik City Hospital, Ankara, Türkiye / 2Ankara City Hospital Ankara, Türkiye</p> <p><b><i>Patient Satisfaction Study In Polyclinic Patients</i></b> <b><i>Dr. Gülnur Mert</i></b> - Cyprus Health and Social Sciences University Faculty of Social Sciences and Humanities, TRNC</p> <p><b><i>The Effect Of Diabetes Education Given In Home Health Services On Self-Care Activities Of Individuals With Diabetes</i></b> <b><i>Mehmet Sabri KIRIK</i></b> - Silvan Dr. Yusuf Azizoğlu State Hospital, Diyarbakır, TÜRKİYE Hamdiye ARDA SÜRÜCÜ - Atatürk Faculty of Health Sciences, Dicle University, Diyarbakır, Turkey Leyla ZENGİN AYDIN - Atatürk Faculty of Health Sciences, Dicle University, Diyarbakır, Turkey Levent BAYKA - Silvan Dr. Yusuf Azizoğlu State Hospital, Diyarbakır, Türkiye</p> <p><b><i>Importance, Use and Improvement of Adverse Event Reporting System in Hospitals</i></b> <b><i>Yeliz Uzunbayır</i></b> - Avrasya Hospital Gaziosmanpaşa Quality Officer, İstanbul, TÜRKİYE</p> <p><b><i>Quality Management In Emergency Disaster Situations Impact On Readiness Levels</i></b> <b><i>Elif Gamze BUDAK</i></b>, Expert, - Ankara Provincial Health Directorate, Provincial Quality Coordinator, Ankara, TÜRKİYE Yeşim AKAR - Ankara Provincial Health Directorate, Quality Management, Ankara, Türkiye Pınar KAHRAMAN EKİCİ - Ankara Provincial Health Directorate, Quality Management, Ankara, Türkiye</p>
<b>İSG</b> 09:30 – 10:45 Hall-2	<b>CHEMICAL, PHYSICAL AND PSYCHOSOCIAL RISK FACTORS, STRESS MANAGEMENT IN HEALTH CARE INSTITUTIONS HEALTH OF HEALTH WORKERS DURING DISASTER</b>
Chair	<b><i>Prof. Dr. Haydar SUR</i></b> , Üsküdar University, Dean of Faculty of Medicine, Head of Public Health Department, SBF - Head of Health Management Department, İstanbul, TÜRKİYE

Speakers	<p><b>Psychological Approach to Disaster Victims</b>  <b>Prof. Dr. Haydar SUR</b>, Üsküdar University, Dean of Faculty of Medicine, Head of Public Health Department, SBF - Head of Health Management Department, Istanbul, <b>TÜRKİYE</b></p> <p><b>Psychological Conditions of Physiotherapists Working in Disaster Areas</b> <b>ONLINE</b>  <b>Temel Aksu, Neriman</b>, Research assistant doctor Institution: Akdeniz University Faculty of Health Sciences, Department of Physiotherapy and Rehabilitation, Antalya, <b>TÜRKİYE</b></p> <p><b>Turkish Validity And Reliability Of The Nurses' Perception Of Practice Skills Regarding Disaster Management Scale</b> <b>ONLINE</b>  <b>Sezer Avcı</b> - Hasan Kalyoncu University, Nursing Department  Neşe Ataman Bor - Hakkari University  Betül Kaplan - Hasan Kalyoncu University Vocational School  Nuriye Nesrin İPEKÇİ - Kilis 7 Aralık University  Tülay ORTABAĞ - Istanbul Topkapı University</p> <p><b>Perceived Health Status, Health Risk Behaviors, And Problems In Accessing To Health Services Among Healthcare Professionals In Rize</b> <b>ONLINE</b>  Prof. Dr. Leyla KARAOĞLU - Recep Tayyip Erdoğan University Faculty of Medicine / Department of Public Health, Türkiye  <b>Alp Güray</b> - Recep Tayyip Erdoğan University Faculty of Medicine, Department of Public Health / Rize / Turkey</p> <p><b>Severe thoracic injuries and work accidents with thoracic injuries evaluated in the Emergency Department by a Chest Surgeon Specialist</b>  Op. Dr. Alper TABUR, Thoracic Surgeon. Derince City Hospital Thoracic Surgery Clinic. Derince, KOCAELİ, <b>TÜRKİYE</b>  <b>Dr. Ayhan TABUR</b> – Gazi Yaşargil Training and Research Hospital Emergency Service, Diyarbakır, <b>TÜRKİYE</b></p>
10:45 – 11:15	Coffee Break
<b>CONCURRENT SESSIONS – 2</b>	
<b>HSYK</b> 11:15 – 12:30 Hall-1	<b>ALTERNATIVE METHODS TO IMPROVE HEALTH SERVICES, HEALTH SYSTEMS, EFFECTIVE HEALTH SERVICES MANAGEMENT DURING DISASTER, CORPORATE PERFORMANCE EVALUATION METHODS IN HEALTH, LEAN MANAGEMENT AND INDICATOR MANAGEMENT</b>
Chair	<b>Prof. Dr. Aysun YILMAZLAR</b> , Anesthesiology and Intensive Care Specialist, Quality and Lean Health Coordinator, Chief Physician, Private Medicabil Hospital, Bursa, <b>TÜRKİYE</b> <b>ONLINE</b>
Speakers	<p><b>Lean Approach in the Operating Room</b> <b>ONLINE</b>  <b>Prof. Dr. Aysun YILMAZLAR</b>, Anesthesiology and Intensive Care Specialist, Quality and Lean Health Coordinator, Chief Physician, Private Medicabil Hospital, Bursa, <b>TÜRKİYE</b> <b>ONLINE</b></p> <p><b>The Effect Of Public Relations On The Distrust Of Health Systems</b> <b>ONLINE</b>  <b>Elem ELOĞLU</b>, Faculty of Health Sciences, Health Management, Istanbul Sabahattin Zaim University, Istanbul, <b>TÜRKİYE</b>  Assoc. Prof Dr. Ali ARSLANOĞLU, University of Health Sciences, Department of Health Management, <b>TÜRKİYE</b></p> <p><b>Opinion analysis on the contribution of the holistic medicine approach to the health system</b>  <b>Assoc. Prof. Dr. Sonqül AKBAL</b> – Kartal Koşuyolu Heart Hospital, Istanbul, <b>TÜRKİYE</b></p> <p><b>Integrated Work of Health Professionals and Solution Partners in Disasters: The Example of Kahramanmaraş and Hatay Earthquakes</b>  <b>Assoc. Prof. Dr. Hacer CANATAN</b> - Istanbul Şişli Vocational School, Operating Room Services, Istanbul, <b>TÜRKİYE</b></p> <p><b>Quality Standards Indicator Management In Health During The Digitalization Process: Ankara Etlik City Hospital Model</b>  <b>Küçük Mihran<sup>1</sup></b>, Arman Neslihan<sup>1</sup>, Sağlam Dursun Ali<sup>1</sup>, Güngörer Bülent<sup>1</sup>  <sup>1</sup> Ankara Etlik City Hospital, Ankara, <b>TÜRKİYE</b></p> <p><b>The Importance of Effective Health Service Management in Disasters</b> <b>ONLINE</b>  <b>Specialist Dr. Hayriye KÜLBAY</b> - Istanbul Ataşehir District Health Directorate, İstanbul, <b>TÜRKİYE</b></p>
<b>İSG</b> 11:15 – 12:30 Hall-2	<b>RISKS TO WHICH HEALTH WORKERS ARE EXPOSED DURING DISASTERS, IN URBAN SEARCH AND RESCUE WORKS OCCUPATIONAL HEALTH AND SAFETY // MOBBIING AGAINST HEALTH WORKERS, STRESS MANAGEMENT, DISASTERS AND OCCUPATIONAL HEALTH AND SAFETY LEGISLATION IN TURKEY, ALTERNATIVE METHODS TO ENSURE PATIENT SAFETY AFTER THE EARTHQUAKE</b>
Chair	<b>Prof. Dr. Özlem ÖRSAL</b> , ESOGU, Eskişehir Osmangazi Üniversitesi, Eskişehir, <b>Türkiye</b>

Speakers	<p><i>The Level of Nomophobia in Health Professionals as a Social Occupational Health Threat and Its Relationship with Loneliness in Work Life</i> <b>ONLINE</b> <b>Dr. Müveddet KONUŞKAN BAYRAKTAR</b> - T.R. Ministry of Health General Directorate of Health Services, Ankara, <b>TÜRKİYE</b></p> <p><i>Effective Occupational Safety Practices and Operation of Occupational Health and Safety Committees in Hospitals</i> <b>Ertan UZUNÇAKMAK</b>, Biologist, Class A OHS Specialist, OHS Trainer, Ordu State Hospital, Ordu, <b>TÜRKİYE</b></p> <p><i>Determining Patient and Patient Relative Satisfaction With the Cinema Event Organized for Child Patients Receiving Physical Therapy and Rehabilitation Services and Evaluation Of Different Event Opinions</i> Küçük Mihran<sup>1</sup>, <b>Arman Neslihan</b><sup>1</sup>, Adıgüzel Emre<sup>2</sup>, Sağlam Dursun Ali<sup>1</sup>, Güngörer Bülent<sup>1</sup>, Zengin Yalçındağ Ayşe<sup>1</sup> <sup>1</sup>Ankara Etlik City Hospital,, Ankara, <b>TÜRKİYE</b>, <sup>2</sup>Ankara City Hospital, Ankara, Türkiye</p> <p><i>Medical Complications and Physiotherapy Rehabilitation Practices That May Occur After the Earthquake</i> <b>Temel Aksu, Neriman</b>, Research assistant doctor Institution: Akdeniz University Faculty of Health Sciences, Department of Physiotherapy and Rehabilitation, Antalya, <b>TÜRKİYE</b></p> <p><i>The Current Situation Regarding Occupational Health and Safety in Healthcare Institutions in the World and in Turkey</i> <b>ONLINE</b> <b>*Yeşilgöz Pınar</b>, İstanbul Esenyurt University, İstanbul, <b>TÜRKİYE</b></p>
12:30 – 14:00	<b>Öğlen Yemeği</b>
<b>CONCURRENT SESSIONS – 3</b>	
<b>MSYK</b> 14:00 – 15:00 Hall-1	<b>PATIENT AND EMPLOYEE SAFETY, QUALITY, PATIENT SAFETY EXPERIENCES, GAINS INFORMATION SYSTEMS IN HEALTH, INFORMATICS IN HEALTH AND INNOVATIVE APPLICATIONS METHODS IN HEALTH FINANCE</b>
Chair	<b>Assoc. Prof Dr. Ali ARSLANOĞLU</b> , University of Health Sciences, Department of Health Management, <b>TÜRKİYE</b> <b>Elif Gamze BUDAK</b> , Expert, - Ankara Provincial Health Directorate, Provincial Quality Coordinator, Ankara, <b>TÜRKİYE</b>
Speakers	<p><i>Digitalization In the Transfer Of Blood and Blood Products: The Example Of Ankara Etlik City Hospital</i> <b>Küçük Mihran</b><sup>1</sup>, Akgün Hava<sup>1</sup>, Özgürlük İzzet<sup>1</sup>, Sağlam Dursun Ali<sup>1</sup>, Güngörer Bülent<sup>1</sup> <sup>1</sup>Ankara Etlik City Hospital, Ankara, <b>TÜRKİYE</b></p> <p><i>QR Code Applications In Cleaning And Transportation Service Calls</i> <b>Yesim AKAR</b> - Ankara Provincial Health Directorate, Quality Management, Ankara, <b>TÜRKİYE</b> Specialist Dr. Dursun Ali SAĞLAM - Ankara Etlik City Hospital, Coordinator Deputy Chief Physician, Ankara, Turkey Associate Professor. Bülent GÜNGÖRER - Ankara Etlik City Hospital, Coordinator Chief Physician Ankara, Türkiye</p> <p><i>Determination of Perception and Motivation Levels of E-Nabız System Users towards Gamification of e-Nabız System</i> <b>ONLINE</b> <b>Banu Fulya YILDIRIM</b> - Assist. Prof. Dr. İstanbul 29 Mayıs University, Faculty of Letters, Department of Information and Document Management, <b>TÜRKİYE</b> Demet SOYLU - Ankara Yıldırım Beyazıt University, Faculty of Humanities and Social Sciences, Information and Document Management, Information Management, TURKEY</p> <p><i>Tele-Tıp Uygulamalarının Sağlık Profesyonelleri Ve Sağlık Hizmetinden Faydalanan Katılımcılar Perspektifinden Değerlendirilmesi</i> Göksu Büşra, <b>Dr. Öğretim Üyesi Baysan Semra</b>, İstanbul Okan Üniversitesi Sağlık Bilimleri Enstitüsü Sağlık Yönetimi Bölümü, İstanbul, <b>TÜRKİYE</b></p> <p><i>Digital Marketing in Healthcare Businesses</i> <b>Assist. Prof. Dr Selver GÖK</b>, Social Sciences and Business Administration, Bahçeşehir University, <b>TRNC</b></p>
<b>İSG</b> 14:00 – 15:00 Hall-2	<b>WORK ACCIDENTS, ANALYSIS, IMPORTANCE IN TERMS OF OCCUPATIONAL HEALTH AND SAFETY, HOSPITAL TECHNICAL MAINTENANCE UNIT OHS ACTIVITIES AND SECURITY MEASURES IN DISASTER AND EMERGENCY SITUATIONS, OCCUPATIONAL DISEASES AND THEIR CAUSES IN HEALTH WORKERS, FREQUENCY OF INFECTION IN HEALTH PROFESSIONALS, HYGIENE AND SAFETY PRECAUTIONS</b>
Chair	<b>Prof. Dr. Yaşar ÖZGÖK</b> , Gülhane Training and Research Hospital, Ankara, <b>TÜRKİYE</b>
Speakers	<p><i>Occupational Accidents, Analysis, Importance Of Occupational Accidents In Terms Of Occupational Health and Safety</i> <b>ONLINE</b> <b>Şehmus Ünverdi</b>- T.R. Ministry of Labor and Social Security, General Directorate of Occupational Health and Safety, Labor Expert, Ankara, <b>TÜRKİYE</b></p> <p><i>Fire Security Design in Hospitals</i> <b>ONLINE</b> <b>Assist. Prof. Dr. Bilal AK</b>, Health and Hospital Management, PPP and HIS Consultant, International Project Manager, <b>TÜRKİYE</b></p> <p><i>Occupational Diseases and Their Causes in Healthcare Workers</i> <i>Infection Prevalence, Hygiene and Safety Measures in Health Professionals</i></p>

	<b>Prof. Dr. Seval AKGÜN, Congress Chair,</b> President of Health Care Academicians Society, Chief Quality Officer, Director, Employee and Environmental Departments, Professor of Public Health and Medicine, Başkent University Hospitals Network TURKEY, Adjunct Professor, University of North Carolina- Pembroke, <b>USA</b>
15:00 – 15:15	<b>Coffee Break</b>
<b>CONCURRENT SESSIONS – 4</b>	
<b>HSYK</b> 15:15 – 16:15 Hall-1	<b>ENVIRONMENT, HEALTH PROFESSIONALS AND DISASTER MANAGEMENT IN HEALTH CARE HUMAN RESOURCES MANAGEMENT IN HEALTH CARE ORGANIZATIONS, ORGANIZATIONAL BEHAVIOR STRATEGIC MANAGEMENT AND LEADERSHIP IN HEALTH SERVICES</b>
Chair	<b>Prof Dr. Umut BEYLİK,</b> University of Health Sciences, Ankara, <b>TÜRKİYE</b>
Speakers	<p><b>Pregnant and Postpartum Process Management During Disaster</b> <b>Op. Dr. Duygu Umut ERASLAN-</b> Avrasya Hospital Gaziosmanpaşa Gynecology and Obstetrics Specialist, Istanbul, <b>TÜRKİYE</b></p> <p><b>Professional Quality of Life and Related Factors in Healthcare Workers Working in Rize Center</b> <b>ONLINE</b> <b>Alp Güray</b> - Recep Tayyip Erdoğan University Faculty of Medicine Department of Public Health / Rize / Türkiye Leyla Karaoğlu - Recep Tayyip Erdoğan University Faculty of Medicine, Department of Public Health / Rize / Turkey</p> <p><b>The Effect Of Personality Traits And Leadership Patterns On “Initiating Structure And Consideration Behaviors” Of The Leader</b> <b>Dr. Özgül ÖRSAL,</b> Prof. Dr. Özlem ÖRSAL, Assoc. Prof. Dr. Pınar DURU ESOGÜ – Eskişehir Osmangazi Üniversitesi, Eskişehir, <b>TÜRKİYE</b></p> <p><b>Human Resources Dimension Of Health Management In Turkey</b> <b>ONLINE</b> <b>Dr. Müveddet KONUŞKAN BAYRAKTAR</b> - TR. Ministry of Health General Directorate of Health Services, Ankara, <b>TÜRKİYE</b></p> <p><b>Leadership Orientations According to Nurses' Perceptions of Organizational Power Distance</b> <b>ONLINE</b> Assist. Prof. Dr. Ayşe ÇİÇEK KORKMAZ, Prof. Dr. Serap ALTUNTAŞ, Research Assistant <b>Bahar KULEYİN</b> Bandırma 17 Eylül University, Balıkesir, <b>TÜRKİYE</b></p>
<b>İSG</b> 15:15 – 16:15 Hall-2	<b>OCCUPATIONAL HEALTH AND SAFETY PRACTICES IN RADIOLOGY UNITS, PSYCHOSOCIAL RISK FACTORS, STRESS MANAGEMENT IN HEALTH INSTITUTIONS, ALTERNATIVE METHODS TO IMPROVE QUALITY AND PATIENT SAFETY, INTER SECTORAL COOPERATION IN DISASTER AND ENVIRONMENTAL MANAGEMENT IN HOSPITALS</b>
Chair	<b>Dr. Hakan USTA,</b> Trabzon Provincial Health Directorate, Provincial Health Director, Trabzon, <b>TÜRKİYE</b>
Speakers	<p><b>The Importance of Diagnostic Reference Levels (DRK) as a Quality Tool in Healthcare Radiation Safety</b> <b>ONLINE</b> * <b>Assist. Prof. Dr. Uğur UĞRAK,</b> Lecturer Dr. Fatih ORHAN; Prof. Dr. İ.Yaşar ÖZGÖK * GÜLHANE Health Vocational School, Ankara, <b>TÜRKİYE</b></p> <p><b>The Moderating Effect of Hopelessness on the Nursing and Assistant Nursing Students' Perceptions of Privatizations Regarding Professional Values</b> <b>Prof. Dr. Özlem ÖRSAL,</b> Dr. Özgül ÖRSAL Assoc. Prof. Dr. Pınar DURU ESOGÜ - Eskişehir Osmangazi University, Eskişehir, <b>TÜRKİYE</b></p> <p><b>Assessing The Motivation Of Volunteers Of Civil Society Organizations Participating In A Disaster Relief Task</b> Ramazan Çalışır - Bezmialem Vakıf University, Institute of Health Sciences, Department of Disaster Management, Turkey Özcan Erdoğan - Bezmialem Vakıf University, Institute of Health Sciences, Department of Disaster Management, Turkey <b>Hacer Canatan</b> - İstanbul Şişli Vocational School, Operating Room Services, İstanbul, <b>TÜRKİYE</b></p> <p><b>Determination of National Diagnostic Reference Levels (DRL) as a Quality Tool in Radiation Dose Monitoring: Türkiye Project</b> <b>Nihat Barış SEBİK,</b> TR Ministry of Health Project Development Department, Ankara, <b>TÜRKİYE</b></p>
16:15 – 17:15	<b>COURSE - 4 / INNOVATION IN HEALTHCARE</b>
EDUCATOR :	<b>Dr. Fatih ORHAN,</b> Health Sciences University GÜLHANE Vocational School of Health, Ankara, <b>TÜRKİYE</b>
17:15 – 18:30	<b>COURSE - 5 / HEALTH WORKERS IN EMERGENCY AND DISASTER SITUATIONS (Disaster Awareness Training)</b>
EDUCATOR :	<b>Assist. Prof. Dr. Hacer CANATAN,</b> Şişli MYO, Afet Yönetim Bilim Uzmanı, İstanbul, <b>TÜRKİYE</b>
<b>04 November 2023 - Saturday</b>	
<b>CONCURRENT SESSIONS – 5</b>	



<b>Joint Session</b> 10:00 – 10:45 Hall-1	<b>THE FUTURE OF HEALTH SYSTEMS - ASSESSING HUMAN CAPITAL AND INNOVATION, RISK MANAGEMENT IN HOSPITALS, STRENGTHENING THE HEALTH OF HEALTH WORKERS AFTER THE EARTHQUAKE IN THE EARTHQUAKE AREA, REGIONAL EVENTS IN STRENGTHENING QUALITY IN HEALTH, INTERNATIONAL EXPERIENCES IN HEALTH FINANCE</b>
Chair	<b>Prof. Dr. Birkan TAPAN</b> , Demirođlu Bilim University, Vocational School of Health, Hospital Manager, İstanbul, <b>TÜRKİYE</b> <b>ONLINE</b>
Speakers	<p><i>Problems Experienced By Nurses Serving in the Region Affected by Kahramanmaraş Earthquake in Turkey and Nurses' Risk Reduction Recommendations</i> <b>ONLINE</b>  Prof. dr. Serap ALTUNTAŞ,, Asist. Prof. Dr. Ayşe ÇİÇEK KORKMAZ, Nazlıhan EFE SAYAN, Hande DEMİRTAŞ, Research Assistant.  <b>Bahar KULEYİN</b>,  *Bandırma 17 Eylül University, Balıkesir, <b>TÜRKİYE</b></p> <p><i>Simulation Of External Reference Pricing Effect On Drug Prices In Line With Revision Period Variable</i> <b>ONLINE</b>  <b>Demirtaş Meryem</b>, İstanbul Medipol University, Dr., İstanbul, <b>TÜRKİYE</b>  Uslu Yeter, İstanbul Medipol University, Prof.Dr., İstanbul, Türkiye</p> <p><i>Quality Management In Emergency Disaster Situations Impact On Readiness Levels</i>  <b>Pınar KAHRAMAN EKİCİ</b> - Ankara Provincial Health Directorate/Quality Management/Ankara/Turkey  Yeşim AKAR - Ankara Provincial Health Directorate/Quality Management/Ankara/Türkiye  Expert Elif Gamze BUDAK - Ankara Provincial Health Directorate/Provincial Quality Coordinator/ Ankara/ Turkey</p>
<b>Joint Session</b> 10:45 – 11:20 Hall-1	<b>RISK MANAGEMENT AND RISK ANALYSIS IN HEALTH CARE INSTITUTIONS // ORGANIZATIONAL BEHAVIOR MANAGEMENT IN HEALTH CARE ORGANIZATIONS</b>
Chair	<b>Dentist Ayşe BOZKURT</b> , Kadırlı District Health Directorate, Health Director, Dentist, Osmaniye, <b>TURKEY</b>
Speakers	<p><i>Retrospective Examination of Patients Who Presented to the Emergency Polyclinic of an Oral and Dental Health Hospital.</i>  <b>Dt. Ayşe BOZKURT</b>, Kadırlı District Health Director. Kadırlı, OSMANIYE  Specialist. Dr. Ayhan TABUR. Emergency Medicine Specialist. Diyarbakır Gazi Yaşargil Training and Research Hospital, Emergency Medicine Training Clinic. Kayapınar, Diyarbakır  Op. Dr. Alper TABUR, Thoracic Surgeon. Derince City Hospital Thoracic Surgery Clinic. Derince, KOCAELİ  Dr. Fatih ORHAN, Health Sciences University GÜLHANE Vocational School of Health, Ankara, <b>TÜRKİYE</b></p> <p><i>Evaluation of Risk Management Practices in Hospital Emergency Departments in the Context of Patient and Employee Safety</i>  Dr. Fatih ORHAN, Health Sciences University GÜLHANE Vocational School of Health, Ankara, <b>TÜRKİYE</b>  <b>Specialist Dr. Ayhan TABUR</b> – Health Sciences University, Gazi Yaşargil Training and Research Hospital, Diyarbakır, <b>TÜRKİYE</b></p> <p><i>The Relationship Between The Organizational Commitment Behaviors Of Health Managers And Job Satisfaction</i>  <b>Assoc. Dr. Leyla Zengin Aydın</b> - Dicle University, Diyarbakır/Türkiye  BERNA SULTAN SALDUŞ - Dicle University, Diyarbakır/Türkiye  Medine Çiçek Girgin - Dicle University, Diyarbakır/Türkiye  MEDINE ERKAN - Dicle University, Diyarbakır/Türkiye</p>
11:20 – 11:40	<b>THE POSTERS</b>
Speakers	<p><i>Digital Approach To Use Of Safe Surgery Checklist</i>  <b>Yeşim AKAR</b>- Ankara Provincial Health Directorate, Quality Management, Ankara, Türkiye  Specialist Dr. Dursun Ali SAĞLAM - Ankara Etlik City Hospital, Deputy Chief Physician Coordinator, Ankara, Turkey  Dr. Lecturer İzzet ÖZGÜRLÜK -Ankara Etlik City Hospital, Coordinator Deputy Chief Physician, Ankara, Turkey  Bülent GÜNGÖRER - Ankara Etlik City Hospital, Coordinator Chief Physician, Ankara, Türkiye</p> <p><i>Determination Of Employee Opinions On The Pilates Event Held At Ankara Etlik City Hospital Physical Therapy And Rehabilitation Hospital</i>  KÜÇÜK MİHRAN<sup>1</sup>, <b>ARMAN NESLİHAN</b><sup>1</sup>, ADIGÜZEL EMRE<sup>2</sup>, SAĞLAM DURSUN ALİ<sup>1</sup>, GÜNGÖRER BÜLENT<sup>1</sup>  <sup>1</sup>Ankara Etlik City Hospital, Ankara, Türkiye  <sup>2</sup>Ankara City Hospital, Ankara, Türkiye</p>
11:40 – 12:00	<b>CERTIFICATION CEREMONY AND CLOSING SESSION :</b>
<b>CLOSING</b>	<p><b>Prof. Dr. Seval AKGÜN</b>, <b>Congress Chair</b>, President of Health Care Academicians Society, Chief Quality Officer, Director, Employee and Environmental Departments, Professor of Public Health and Medicine, Başkent University Hospitals Network <b>TURKEY</b>, Adjunct Professor, University of North Carolina- Pembroke, <b>USA</b>  <b>Prof. Dr. Rashid Bin KHALFAN</b>, <b>Co-Chair</b>, World Health Organization, Head of Cooperation Center for Quality and Patient Safety, Head of Department of Otorhinolaryngology and Medical Education and Information, Sultan Qaboos University Faculty of Medicine, <b>SULTANATE OF OMAN</b></p>